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## **Event Ticket Terms and Conditions**

## By checking this box, I acknowledge and agree to each of the Event Ticket Terms and Conditions set forth below.

- 1. Isagenix may charge my account for event registration.
- 2. All tickets are nontransferable from event to event.
- 3. All event tickets are nonrefundable, no exceptions. This includes any partial payments from installment plans where available.
- 4. All attendees, including children, must have a valid ticket to attend the event. Children ages 16 years and under must be accompanied by a person 20 or over, and proof of identity and age of the person 20 or over must be provided on request to gain admission to the event. Isagenix reserves the right to limit attendance to certain events to persons who are at least 20. Due to the noise, volume, theatrics, and length of certain events, such as flashing lights and volume at high decibels, these environments may be uncomfortable and potentially unsuitable or dangerous for children. Before deciding to bring children to any event, I will consider the environment and the potential impact that decision could have on my child and on others who attend the event. Isagenix will not issue refunds based on a complaint that any aspect of the event, including the behavior of other audience members, causes discomfort or offense to me or any children in my party.
- 5. All event ticket transactions are processed in the currency of the country where the event is being held.
- 6. Isagenix does not support the resale of Isagenix tickets for less than face value.
- 7. Each ticket is valid only for the attendee to whom the ticket is assigned. Isagenix retains the right to take possession of, cancel, or limit access for any attendee using a ticket assigned to a different individual.
- 8. Any handouts, giveaways, registration bags, etc. are for event attendees only and will not be distributed to ticket holders who did not check in at registration on-site.
- 9. I authorize and grant Isagenix, its agents, and assignees an irrevocable license and permission to use my name, photograph, likeness, voice, testimonial, and biographical material, in whole or in part, for publication or reproduction in any medium, including but not limited to television, radio, print media, and the Internet, among others, for any purpose, including but not limited to public relations, education, advertising, marketing, training, and research. My consent extends to such use without restriction or limitation as to time or geographic boundary. I understand and acknowledge that some activities at the event may pose both known and unanticipated substantial risks. I understand that my participation in any and all activities is voluntary, regardless of anything stated or implied, and that I may withdraw myself from participation at any time. I hereby knowingly and voluntarily assume any and all risks in connection to my participation in those activities. I waive any claim I may have against Isagenix, its trainers, volunteers, guides, and staff arising from my participation in the event unless those claims arise from the gross negligence or intentional misconduct of Isagenix.

By purchasing any event ticket, I agree to adhere to the Isagenix Event Code of Conduct. If I fail to adhere to this code of conduct, which is summarized below, I understand that Isagenix may revoke my ticket and I will not be permitted to attend the remainder of the event.

- a. I will be kind and courteous to attendees and corporate staff.
- b. I will be mindful and respectful of others around me.
- c. I will not speak over others during General Session or any meetings.
- d. I will not save seats during General Sessions except the seats that have been designated as reserved.
- e. I will not remove reserved seating covers.
- f. I will exercise caution in entering and exiting any room in which an event is held; I will not run, push, or shove anyone when entering or exiting any room.
- g. I will abide by the company's recording policies and will not record or take photos of any slides or presentations unless Isagenix expressly permits to do so.
- h. I will keep my personal items with me at all times.
- i. I will arrive each day with an open mind and ready to learn.
- j. I will not rush to the stage to take photos or for any other reason.
- k. I will respect the rights of all other attendees at the event.
- I. I will respect and honor any lawful and reasonable requests by corporate staff, volunteers, or event management and security personnel.
- m. I will not engage in any behavior that disrupts any presentation at an event.
- n. I will not bring any alcohol, illegal drugs, or firearms to the event.
- o. I will not use offensive language or engage in offensive behavior while attending the event.
- p. I will not enter any restricted area unless I have been granted the proper credentials to enter that area.